



ORM RESIDENCIA USER RULES DURING COVID-19 ALERT

In the Residencia building, in order to protect the health of users and employees, the necessary collective protection measures will be taken to ensure compliance with the established rules. Appropriate protections have been installed at the points of interaction of people within the building: protective screen at the reception desk, at the Administration office, at the food delivery desk, merchandise or other service-related with delivery counters.

All service personnel outside these protected areas must use hygienic, surgical or barrier protection masks and gloves, and must keep a distance of two metres from other personnel and users.

Users accessing the Residencia must comply the same recommendations regarding the use of masks and gloves, also respect the 2-metre distance. It is highly recommended the use of hygienic, surgical or barrier masks for access to the building.

No concentrations of personnel will be allowed in the different common areas of the Residence. Both, the games room, TV and lounges will remain closed.

The kitchen-dining room service may be operative, as long as the food is distributed in packages with specific technical health guarantees. These food may be taken in the dining room, keeping a safety distance of 2 metres; therefore, one person per table is authorised, respecting this safety separation between tables. Depending on the number of users, the contract will plan the different timetable of meals. Contact the reception for further information

The use of rooms will be strictly controlled in terms of their cleanliness, and they will not be allowed to be used until 72 hours after their last use, with a maximum occupancy rate of 30%.

As for the rest of the common areas, continuous cleaning measures will be taken during the hours when the building is most crowded.

Breña Baja, 29 de abril de 2020

Juan Carlos Perez Arencibia

Administrador del ORM