## 1.- ORM RESIDENCIA USER RULES COVID-19

In order to protect the health of users and employees in the Residencia, the necessary collective protection measures have been taken to ensure compliance with the established rules. Appropriate protections have been installed in the points of interaction of people inside the building: protective screen at the Reception desk, at the Administration office and catering service.

All service personnel outside these protected areas must use the appropriate protective masks, and must keep a distance of two meters from the other staff and users.

Users accessing the Residencia must comply the same recommendations regarding the use of masks and respect the 2 meters distance. Use of the mask along the entire area and where we cannot establish a distance of 2 metres. Some cleaning points with hydroalcoholic gel have been set up in the Residencia: One at the Reception area, one at the entrance of the dining room and another one at first aid room.

No concentrations of personnel will be allowed in the different common areas of the Residencia. Both, the games room, TV and Halls will remain closed. On the other hand, in annex 6, the hall and the kitchen, cannot be used

The kitchen-dining room service may be operative, as long as the food is distributed in packages with specific technical health guarantees (packaging, plasticizing, etc.) These food may be taken in the dining room, keeping a safety distance of 2 metres. The dining room has a limited capacity of 12 people. Depending on the influx of users, the contract company will organize the different timetable of meals or the disposition of other spaces for it. Please, contact Reception for further information.

The use of rooms will be strictly controlled in terms of their cleanliness, and they will not be allowed to be used until 72 hours after their last use, with a maximum occupancy rate of 60% (for each building).

As for the rest of the common areas, continuous cleaning measures have been taken during the hours when the building is most crowded.

## 2.- INSTRUCTIONS FOR THE AUTHORIZATION OF ACCESS OF VISITING PERSONNEL TO THE ORM OBSERVATORY (23/06/2020).

In the application of regulations and legal norms adapted to the international health alert by Covid-19, Spain and the different nations legislate on issues related to the mobility of citizens within their territories and between different countries. The User Institutions (IUs) of the Roque de los Muchachos Observatory (ORM) and INSTITUTO DE ASTROFISICA DE CANARIAS have

developed their Protocols, in accordance with the guidelines established by the Government of Spain.

Based on the above, the scientific and / or technical staff, who need to access the ORM, must comply the following requirements, before accessing the ORM:

- 1. The institution of origin must have a contingency plan in force, in accordance with the applicable national regulations, for the prevention and protection of its personnel against COVID-19.
- 2. Pursuant to this protocol, the home institution will confirm that the health assessment have been carried out for this worker, especially with regard to those considered vulnerable groups for COVID-19, and will ensure that their mission is compatible with safety and health regulations at destination.
- 3. The visitor must comply with all the instructions and recommendations that are applicable for the development of their activity in the ORM, elaborated by the telescopic installations where he/she will operate, as well as the standards applied in the Residencia.
- 4. For those personnel who are going to perform services in the ORM and need confirmation of the accommodation in the Residencia, the company must provide the signed model "Certificate of companies SARS-CoV-2 prevention measures", previously requested by IAC.

Administrador del ORM